

**Hampton Roads Learning Consultants**  
**Master the 3Cs Build a Better Workplace Program**  
*Communications ▪ Conflict ▪ Coaching*  
*Invites you to...*

**Managing Generation and Gender Relations in the Workplace**

Has your employee composition changed drastically with the inclusion of more and more Millennials and transitioning Veterans into a multigenerational environment? Are you experiencing more issues in communicating across generations and genders? This decade may be remembered as the Me-Too times, and we know that such change must impact the workplace as well. We hope to inspire you with increased awareness and introduce you to techniques to positively impact your efforts to engage and collaborate with your employees and increase productivity!

**Who Should Attend?**

If you are responsible for training employees and leading your organization, we want you to learn about resources which are available for coaching and training with local learning professionals!

Designed for Hampton Roads HR Managers and Personnel, Small Business Owners, and Corporate Directors and Officers.

**Hampton Roads Learning Consultants**  
**Topics and Presenters**

**Communicate Strategically!**

**Objectives:**

- Understand the impact of multi-generational
- Communications styles which impact genders
- Techniques & tools to support collaboration

**Manage Conflict with Confidence!**

**Objectives:**

- Identify conflict sources across generations and genders
- Learn key collaboration strategies for building conflict resistance workplace relationships.

**Coach Courageously!**

**Objectives:**

- Adapt your coaching to engage the newest workers
- Become more sensitized to coaching people of different gender

**Save the Date!**

**When: Friday, April 13, 2018**

**Time: 8:30 a.m.-12:30 p.m.**

**Where: Bryant & Stratton**

**301 Centre Pointe Dr, Virginia Beach**

✓Continental Breakfast

✓Three Workshops

**Early Bird Registration Only \$25.00**  
**(\$30 after April 6th)**

**For more info, visit any of our websites**  
**or email: [whoff@developmentfirstllc.com](mailto:whoff@developmentfirstllc.com)**

**Susan Long-Molnar** is an industry leading communications consultant, strategist, and trainer. After a corporate jaunt in communications management for regional operations of Sentara, Cox Communications, and USAA, she founded **Managing Communications Consulting** in 2002. Susan brings you over 35 years experience in the communications and education fields. [www.managingcommunications.com](http://www.managingcommunications.com)



**Sharon Harrington** leads the operations of **Amediate, LLC.**, as a principal and Managing Organizational Communication Consultant. With a 20+ year concentration in conflict navigation, Sharon holds a professional certification as a CPLP (Certified Professional in Learning Performance) in instructional design. [www.AmediateLLC.com](http://www.AmediateLLC.com)



**Walter W. Hoff** is President of **Development First, LLC**, a leadership development performance company that provides consulting, coaching, facilitation, and curriculum design services to clients in various industries. He is a Professional Certified Coach and an ASTD certified virtual trainer. [www.developmentfirstllc.com](http://www.developmentfirstllc.com)

